# A Comprehensive Resource to Evaluate Complex Open Domain Question Answering

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#### Abstract

We describe two corpora of question and answer pairs collected for complex, open-domain Question Answering (QA) to enable answer classification and re-ranking experiments. We deliver manually annotated answers to non-factoid questions from a QA system on both Web and TREC data. Moreover, we provide the same question/answer pairs in a rich data representation that includes syntactic parse trees and predicate argument structures and is compatible with the SVM-light toolkit. Experimenting with the above corpora allowed us to learn effective answer classifiers and re-rankers to improve the accuracy of our baseline QA system.

## 1. Introduction

Question Answering (QA) is a discipline that integrates Information Retrieval with Natural Language Processing technology in the purpose of finding accurate answers to natural language questions. While the first QA systems were conceived as natural language interfaces to small databases (Simmons, 1965), the discipline has evolved to encompass much wider information sources, scaling up to the Web (Kwok et al., 2001).

Most current QA systems can be defined as "open-domain" systems, as they aim at addressing questions of any type and concerning virtually any domain. Question types, or more appropriately expected answer types, are generally divided into two groups: factoid and non-factoid. The former group refers to answers that can be reduced to a fact, such as a name, geographical entity or date; in contrast, non-factoid or "complex" QA aims at finding definitions, descriptions, manners or reasons, and in general types of answers that go beyond a concise phrase.

### 1.1. Complex Question Answering

Non-factoid Question Answering is among the most complex and interesting problems in the natural language literature (Kazawa et al., 2001; Cui et al., 2005), as finding complex answers requires deep linguistic processing. However, there has been limited interest in specifically evaluating this type of application: TREC-10, the 2001 edition of the major QA evaluation campaign, remains to our knowledge the first of a limited number events where a large number of non-factoid questions was to be addressed by participant systems (Voorhees, 2001). The CLEF campaign also introduced 50 definition questions in the 2005 edition (Vallin et al., 2006), and has been dealing with an increasing number of complex question types in more recent years.

In this work, we focus on the types of complex questions falling into the coarse *Description* category of the question taxonomy designed to classify the TREC-10 test questions in (Li and Roth, 2002). This coarse-grained class mostly includes definitions, but also true descriptions, procedures (how- questions) and reasons (why-questions). According to (Li and Roth, 2002), 138 TREC-10 questions compose

such a class; these are available as part of the UIUC corpus
at: http://l2r.cs.uiuc.edu/~cogcomp/Data/
QA/QC/.

In particular, this paper presents a complete resource to study the relations between such complex question types and their answers in an open-domain Question Answering system.

#### 1.2. A resource to learn answer classifiers

In previous work (Quarteroni et al., 2007; Moschitti et al., 2007; Moschitti and Quarteroni, 2008), we have been confronted with the need to experiment with a number of machine learning models in order to classify and re-rank candidate answers to complex questions. Our models combined kernel functions applied on different relational representations of questions and answers: words, POS tags, syntactic parse trees and predicate argument structures.

In order to experiment with classifiers and re-rankers, we needed training and testing instances formed by complex questions and an ordered list of candidate answers from an existing Question Answering system for each of these To this end, we used YourQA (Quarteroni and Manandhar, 2009), our open-domain Question Answering system, designed to address both factoid and non-factoid questions and able to return answers alternatively from the Web or from a closed corpus.

The 138 complex questions in the UIUC corpus were submitted to YourQA and its top 20 answers were used to collect a corpus of candidate answers. The latter were manually labeled by two annotators according to their level of correctness with respect to their question.

Section 2. briefly describes YourQA's algorithm, while Section 3. introduces answer classification and re-ranking based on structural features and discriminative approaches. Section 4. describes the corpora collected from YourQA's answers to the UIUC description questions by retrieving documents from the Web and a TREC corpus, respectively. Finally, Section 5. summarizes experiments carried out using the corpora.

# 2. YourQA: Open-domain QA

YourQA (Quarteroni and Manandhar, 2009) is an opendomain, primarily Web-based Question Answering system. As most state-of-the-art systems (Kwok et al., 2001), YourQA is organized according to three phases: question processing, document retrieval and answer extraction.

During the first phase, the query is classified according to a taxonomy of factoid or non-factoid answer types; the two top expected answer types are estimated and the query is submitted to the underlying IR engine. Then, in the document retrieval phase, the top 20 documents found by the IR engine are retrieved and split into sentences.

Finally, during answer extraction, document sentences are compared to the question in the light of the expected answer types and candidate answers are selected; this phase requires additional details as it forms the baseline for any subsequent classification and re-ranking approaches.

#### 2.1. Answer extraction

The answer extraction phase is centered on a sentence-level similarity metric applied to the query and to each retrieved document sentence to identify answers according to a combination of lexical, syntactic and semantic criteria.

In particular, based on the outcome of the question classifier, the answer extraction module determines whether the expected answer type belongs to the factoid group (in YourQA, the following factoids are defined: person, organization, location, quantity and time) or not.

In the first case, the required factoid is pinpointed down to the phrase or word level in each candidate answer sentence using factoid QA techniques, such as Named Entity recognizers and regular expressions.

In the case of non-factoid expected answer types, additional criteria are adopted to compute the similarity between the candidate answers and the original question: these match word n-grams, syntactic chunks, and phrase groups such as {head noun, verb, prepositional phrase} between the question and the answer. The final question-answer similarity metric therefore results from a weighted combination of the above similarity criteria.

## 2.2. Answer Format

Candidate answers are ordered by decreasing similarity (the IR engine rank of the answer source document is used as a tie-breaking criterion) and returned to the user surrounded by their original passage. While we here focus on the characteristics of YourQA's answers, full details about the system's answer extraction process and question/answer similarity metric are reported in (Quarteroni and Manandhar, 2009).

Figure 1 reports a snippet of YourQA's result format. The answer passage contains a sentence in boldface, corresponding to the document sentence obtaining the highest similarity score according to YourQA's answer extraction algorithm. This choice is due to the fact that the system is intended to provide a context to the exact answer; moreover, our focus on non-factoids made it reasonable to provide answers in the form of sentences.

# 3. Answer Re-ranking via Question/Answer Classification

State-of-the-art QA systems often perform a further step to answer extraction where additional, finer-grained criteria are employed to estimate the correctness of candidate answers; optionally this results in a re-ranked answer output. This phase is particularly useful for non-factoid expected answer types, where lexical features are often insufficient to provide accurate answers. Indeed, due to the small number of query keywords (often one), the number of common tokens between question and answer are not predictive of answer correctness.

Such a problem may be illustrated by considering the definition question q = What is autism? and the two following answer candidates:

- *a*<sub>1</sub> Autism is a disease characterized by inability to relate to people.
- *a*<sub>2</sub> Autism affects millions of people.

Here, a lexical similarity metric such as the one described in Section 2. would give identical results when applied to  $(q, a_1)$  and  $(q, a_2)$ ; however,  $a_1$  is clearly a much preferable answer. In these conditions, the use of answer classifiers and re-rankers working with structural text representations can highly contribute to understanding question/answer relations, and indeed what makes a good definition. This is illustrated in Section 3.1.

#### 3.1. Structural representations

Since the last decade, a number of natural language processing approaches have been turning towards structural feature representation in the last decade (Zhang and Lee, 2003; Shen and Lapata, 2007).

Indeed, several tree-based feature representations have been explored within machine learning frameworks to study their impact on complex textual understanding tasks. Such representations include syntactic parse trees (PTs); for instance, Figure 2 reports a PT as output by the Charniak parser (Charniak, 2000).



Figure 2: Syntactic parse tree of: What is autism?

Another example are Predicate-argument structures (PASs), that encode a more compact textual representation in terms of semantic roles; for instance, Figure 3 reports a PAS tree following PropBank semantics (Palmer et al., 2005).

#### 3.2. Discriminative approaches based on structures

In the QA domain, tree kernels (Zhang and Lee, 2003) have proven to be effective in encoding syntactic parse trees in

#### 1. Title: , URL: null, Google Rank: 1, file: 0\_ AP880526-0070 \_170334

An unfortunate mixup in the growth of the brain before birth may be responsible for autism, according to research published today. Researchers who made scans of victims' brains found that one structure buried deep within the head is often poorly developed. While this may not be the sole cause of autism, it could help explain many of the weird and stubborn symptoms of this illness. Dr Eric Courchesne and colleagues from Children's Hospital Research Center in San Diego pinpointed the abnormality in a region of the cerebellum, which lies at the base of the skull. This structure helps control movement, learning and some kinds of behavior.

Figure 1: Top answer extracted by YourQA from the AQUAINT corpus to the TREC 2001 question: "What is autism?"



Figure 3: Compact Predicate Argument Structure of: *Autism is a characterized by a spectrum of disorders.* 

learning algorithms exploiting to the robustness of Support Vector Machines (SVMs) to irrelevant features (Vapnik, 1995). More recent work, e.g. (Shen and Lapata, 2007) has shown that shallow semantic information in the form of predicate argument structures (PASs) improves the automatic detection of correct answers to a target question.

The intuition underlying the use of structural features for textual classification is that an overlap in the structure of two texts indicates a semantic relation, such as question/answer similarity. Consequently, Q/A similarity may be expressed as a function of common substructures in the trees representing the question and the answer.

Tree kernel functions are examples of such similarity functions; simply put, these receive as input a tree-based representation of the question and answer, enumerate both question and answer subtrees and then compute the number of matches between the subtrees. For instance, Figure 4 reports the syntactic parse tree of *Autism is a disease* as well as a number of its subtrees as enumerated by the syntactic tree kernel function defined in (Collins and Duffy, 2002).



Figure 4: Parse tree of: *Autism is a disease* and some of its sub-trees as enumerated by the syntactic tree kernel.

In order to conduct answer classification and re-ranking experiments with kernel functions, a large amount of training instances, i.e. questions and candidate answers, is necessary. The two YourQA answer corpora collected for this purpose are discussed in Section 4.

# 4. The WEB-QA and TREC-QA Corpora

In order to obtain answers for our machine learning experiments, YourQA was deployed with two alternative IR engines during the document retrieval phase:

- 1. Google, to retrieve Web documents<sup>1</sup>,
- 2. Lucene<sup>2</sup>, to retrieve news articles from AQUAINT 6<sup>3</sup>, the latest corpus released for TREC.

The resulting corpora, named WEB-QA and TREC-QA, contain 1309 and 2256 sentences respectively.

TREC-QA was necessary to align with the methodology followed by traditional QA system evaluation drawn from IR on a closed corpus. WEB-QA was particularly interesting to test the abilities of a fully Web-based open domain QA system, and to assess whether creating relational data representations based on the results of "off-the-shelf" parsers and semantic role labelers on Web data would yield effective learning algorithms.

Both corpora are available at: disi.unitn.it/ ~silviaq/resources.html; each corpus is delivered in the two following formats:

- 1. the judgment files resulting from the manual annotation of WEB-QA and TREC-QA,
- 2. the representation of annotated data as an input to SVM-light (i.e. training and testing files).

#### 4.1. Judgment files

Judgment files contain a text version of YourQA's output, i.e. up to 20 answer paragraphs for each question. It is important to note that as the QA system does not necessarily select answers from each retrieved document and may discard unsuitable answer candidates, the number of paragraphs per question may vary.

In the judgment files, each sentence is manually annotated based on how well it answers the corresponding question. The annotation follows a Likert scale between 1 (totally incorrect) and 5 (completely correct). Two judges carried out the annotation task, reaching an inter-annotator agreement judged substantial (Cohen  $\kappa = 0.635$ ).

<sup>&</sup>lt;sup>1</sup>google.com

<sup>&</sup>lt;sup>2</sup>lucene.apache.org

<sup>&</sup>lt;sup>3</sup>available at: trec.nist.gov/data/ga

An excerpt of a judgment file is reported in Figure 5. Here, the top Web answer paragraph as returned by YourQA for the question *What is autism?* appears together with the original Google rank obtained by the question. The paragraph is composed of two sentences, the first one reaching the maximum judgment of 5, the second being classified as an incorrect answer (score 1). It can be noted that a Q/A similarity metric such as the one applied in YourQA's answer extraction phase would find it particularly difficult to distinguish between the above two sentences. Indeed, both share exactly one keyword with the question, "autism".

## 4.2. Training/testing files for SVM-light

We have been using the WEB-QA and TREC-QA corpora in a number of machine learning experiments to conduct complex answer classification and re-ranking. In particular, we tested the following kernel functions:

- linear kernels on words (BOW) and Part-of-Speech tags (POS),
- sequence kernels on words (WSK) and on Part-of-Speech tags (POS<sub>SK</sub>),
- syntactic tree kernels (STK) on parse trees obtained via the Charniak parser (Charniak, 2000),
- shallow semantic tree kernels (PTK) on Predicate Argument Structures, obtained via the Semantic Role Labeling system described in (Moschitti et al., 2005).

Furthermore, we implemented combinations of the above kernels in the SVM-light-TK toolkit<sup>4</sup>, that allows to design new functions in SVM-light (Joachims, 1999).

To experiment with these, we constructed five-fold cross validation splits containing training/testing instances derived from the judgment text files illustrated in Sec. 4.1.<sup>5</sup>

In particular, to simplify the classification task, we isolated for each paragraph in the judgment files the sentence with the maximal judgment and labeled it as +1 if its judgment was above 3 and -1 otherwise. For instance, given the question: What are invertebrates? the sentence: At least 99% of all animal species are invertebrates was labeled -1, while the sentence: Invertebrates are animals without backbones was labeled +1.

Following this convention, WEB-QA contains 416 positive instances out of 1309 (31.8%), while TREC-QA contains 261 out of 2256 (11.6%): indeed, finding an answer to a question is simpler on the Web than on the smaller TREC corpus.

Each training/testing instance is a representation of a

 $< question, candidate\_answer\_sentence >$ 

pair returned by YourQA. It is composed by a concatenation of the following information:

• A binary label (+1 or -1), indicating whether *candidate\_answer\_sentence* has been judged as a correct answer to *question* by the manual annotators;

- a unique identifier, composed by the concatenation questionID:paragraphID:answerID,
- 24 slots containing the following representations used by the kernel functions we defined:
  - slots 0-4: Question parse tree (used by STK); BOW and POS as used by linear and sequence BOW/POS kernels<sup>6</sup>; BOW+POS; syntactic heads<sup>7</sup>;
  - **slots 5-9:** up to 5 question  $PAS_{PTK}$  (PAS used by PTK);

slots 10-14: dummy slots;

slots 15-18: Answer parse tree (used by STK), BOW and POS tags (used by linear and sequence BOW/POS kernels), BOW+POS, syntactic heads;

slots 19-23: up to 5 answer  $PAS_{PTK}$  (used by PTK).

Figure 6 illustrates an example of an instance in the training/testing file format.

## 5. Classification & Re-ranking Experiments

To show the soundness and usefulness of our corpus for empirical studies, we briefly report our experiments using the representations in Section 4.2.

### 5.1. Answer classification

The objective of answer classification was to learn a binary answer classifier using the above training instances to determine whether candidate answers were correct answers to the corresponding questions. We tried several feature combinations by selecting different portions of the available information of the training instances and experimenting with the corresponding kernel functions.

Table 1 reports the accuracy over five folds achieved by different kernels on WEB-QA. We note that:

- 1. BOW achieves very high accuracy, comparable to the one produced by PT;
- 2. WSK improves on BOW, showing that word sequences are very relevant for this task;
- 3. the highest performing combination of features are  $PAS_{PTK} + WSK + BOW$ , further improving on BOW as a standalone.

A comparative analysis with the results obtained on TREC-QA, also in Table 1, suggests that:

- 1. the F1 of all models is lower than for WEB-QA, due to the fewer positive instances in the training corpus;
- 2. BOW denotes the lowest accuracy;
- 3. Sequence Kernels are beneficial, as POS<sub>SK</sub> improves on POS (and PT);

<sup>&</sup>lt;sup>4</sup>available at dit.unitn.it/moschitti/

<sup>&</sup>lt;sup>5</sup>These are also available at: disi.unitn.it/ ~silviaq/resources.html.

<sup>&</sup>lt;sup>6</sup>A slight modification of the STK applied to such tree representations implements the BOW/bag of POS feature

<sup>&</sup>lt;sup>7</sup>Obtained following (Collins, 1999)

```
PARAGRAPH 1, GOOGLE RANK: 2
Autism is a complex developmental disability that typically appears during the
first three years of life and is the result of a neurological disorder that affects
the normal functioning of the brain, impacting development
in the areas of social interaction and communication skills.
SENTENCE [2] (BEST) JUDGMENT: <5>
Both children and adults with autism typically show difficulties in verbal and
non-verbal communication, social interactions, and leisure or play activities.
SENTENCE [3] JUDGMENT: <1>
```

Figure 5: A paragraph from the judgment file for the WEB-QA answers to the TREC 2001 question: "What is autism?"

```
+1 //binary label
103:16:57 //identifier with format QuestionID:AnswerParagraphID:sentenceID
//QUESTION (Q) FEATURES
|BT| (SBARQ (WHNP (WP What))(SQ (VP (AUX is) (NP (JJ mad) (NN cow) (NN disease))))(.?)) //PT
|BT| (BOX (What *) (is *) (mad *) (cow *) (disease *) (? *)) //BOW
|BT| (BOX (WP *) (AUX *) (JJ *) (NN *) (NN *) (. *)) //POS
|BT| (BOX (WP What) (AUX is) (JJ mad) (NN cow) (NN disease) (. ?)) //BOW+POS
|BT| (BOX (SBARQ *)(WHNP *)(SQ *)(. *)(WP *)(VP *)) //SYNTACTIC HEADS
|BT| (PAS null) //up to 5 PAS (this one has none as the verb is ``to be'')
|BT| (PAS null)
|BT| (PAS null)
|BT| (PAS null)
|BT| (PAS null)
|BT| (TOP null) |BT| (TOP null) |BT| (TOP null) |BT| (TOP null) |BT| (TOP null) //dummy slots
//ANSWER (A) FEATURES
|BT| (S (NP (NP (````)(JJ Mad)(NN cow)('' '')(NN disease))(, ,)(NP (NP (DT an)... //PT
|BT| (BOX (`` *) (Mad *) (cow *) ('' *) (disease *) (, *) (an *) (enigmatic *) (nervous *) (disorder *)
... //BOW
|BT| (BOX (`` *)(JJ *)(NN *)('' *)(NN *)(, *)(DT *)(JJ *)(JJ *)(NN *) ... //POS
|BT| (BOX (````)(JJ Mad)(NN cow)(''')(NN disease)(, ,)(DT an)(JJ enigmatic)(JJ nervous)
       (NN disorder) ... //BOW+POS
|BT| (BOX (S *) (NP *) (VP *) (. *) (NP *) (, *) (NP *) (, *) (VP *) (CC *) (VP *) (``*) (JJ *) (NN *) (' *)
... //SYN HEADS
|BT| (PAS (A0 (disorder))(R-A0 (that))(rel kill)(A1 (thousands))(AM-LOC (britain))) //up to 5 PAS
|BT| (PAS (A0 (disorder)) (rel caus) (A1 (friction)))
|BT| (PAS (A0 (disorder)) (rel threaten) (A1 (industry)))
|BT| (PAS null)
|BT| (PAS null)
|ET| //END OF INSTANCE
```

Figure 6: A labeled training instance for "What is mad cow disease?". Carriage returns and comments are introduced for clarity, however each training instance corresponds to only one row in the actual files.

4. Predicate Argument Structures add further information, as the best model is  $POS_{SK} + PT + PAS_{PTK}$ .

To relate our results to a reasonable baseline, we first measured the F1 of the answers corresponding to the top five documents returned by the IR engine and the top five answers as ranked by YourQA. Our results (Table 2) show that YourQA is slightly more accurate than its IR engine, and that our top Q/A classifiers greatly outperform YourQA.

#### 5.2. Answer re-ranking

Finally, Table 3 reports the Mean Reciprocal Rank value for the top 5 interpretations (MRR@5) as ranked by the IR engine and by YourQA's answer extractor, showing that the latter is much accurate in both WEB-QA and TREC-QA. Furthermore, when using the binary output of our top clas-

Classifier F1	IR engine	YourQA	Top Q/A classifier
WEB-QA	35.9±4.0	36.8±3.6	<b>68.2</b> ±4.3
TREC-QA	$21.3{\pm}1.0$	$22.9{\pm}1.5$	<b>39.1</b> ±6.9

Table 2: F1 ( $\pm$  std.dev.) of the IR engine (Google resp. Lucene), of YourQA and of the top Q/A classifier on the WEB-QA and TREC-QA corpora

sifiers to rearrange YourQA's answers, we achieve a MRR of 81.1% on WEB-QA. On TREC-QA, the re-ranker produces a smaller improvement due to the higher complexity of the TREC dataset.

WEB-QA							
Model	BOW	POS	$POS_{SK}$	WSK	STK	$PAS_{PTK}$	PT+PAS <sub>PTK</sub> +WSK
Classifier F1	65.3±2.9	$56.8 \pm 0.8$	$62.5\pm2.3$	$65.7{\pm}6.0$	65.1±3.9	50.8±1.2	<b>68.2</b> ±4.3
TREC-QA							
Model	BOW	POS	$POS_{SK}$	WSK	PT	$PAS_{PTK}$	$PT+PAS_{PTK}+POS_{SK}$
Classifier F1	24.2±5.0	$26.5 \pm 7.9$	$31.6{\pm}6.8$	$4.0{\pm}4.2$	33.1±3.8	23.6±4.7	<b>39.1</b> ±6.9

Table 1: Classification  $F1 \pm$  std. dev. of several kernels on WEB-QA and TREC-QA

MRR@5	IR engine	YourQA	Top Q/A classifier
WEB-QA	49.0±3.8	$56.2 \pm 3.2$	81.1±2.1
TREC-QA	$16.2 \pm 3.4$	$30.3{\pm}8.9$	$34.2{\pm}10.6$

Table 3: MRR@5 ( $\pm$  std.dev.) of the IR engine (Google resp. Lucene), YourQA and the top Q/A classifier on WEB-QA resp. TREC-QA

# 6. Conclusions

Complex Question Answering involves a deep understanding of question/answer relations, such as those characterizing definition and procedural questions and their answers. To contribute to the improvement of this technology, we deliver two question and answer corpora for complex questions, WEB-QA and TREC-QA, extracted by the same QA system, YourQA, from the Web and from the AQUAINT-6 data collection respectively. We believe that such corpora can be useful resources to address a type of QA that is far from being efficiently solved.

WEB-QA and TREC-QA are available in two formats: judgment files and training/testing files. Judgment files contain a ranked list of candidate answers to TREC-10 complex questions, extracted using YourQA as a baseline system and manually labelled according to a Likert scale from 1 (completely incorrect) to 5 (totally correct).

Training and testing files contain learning instances compatible with SVM-light (Joachims, 1999); these are useful for experimenting with shallow and complex structural features such as parse trees and semantic role labels.

Our experiments with the above corpora have allowed to prove that structured information representation is useful to improve the accuracy of complex QA systems and to rerank answers.

## Acknowledgements

This research has been partially supported by the EC project "Trustworthy Eternal Systems via Evolving Software, Data and Knowledge" (EternalS, project number FP7 247758). We are grateful to Diego De Cao for his contribution to the document retrieval phase of our experiments.

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